



15353 Highway 2 Leavenworth, WA 98826
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We welcome the opportunity to meet your snow removal needs for the 2017 - 2018 season

To be placed on our snow removal route:

- *We require a \$100.00 non-refundable deposit. The deposit will be credited to your account & it would only be non-refundable if there is no snow. This is due to up-front costs incurred in getting ready for the snowplow season.*
- *We would appreciate payment before October 31, in order that our routes can be organized before the snow flies.*
- **Full Time:** *You will be plowed anytime (not just the weekend) when accumulation is 4-6 inches.*
- **Part Time:** *We will plow on Thursdays and Fridays (this depends on where you are on our route) when accumulation is 4 to 6 inches.*
- *If you plan to be here during the week, please call ahead or email so that we can make sure your driveway is plowed before you arrive.*
- *During the holidays, Dec. 20 - Jan. 2, we will plow any day there is an accumulation of 4 to 6 inches, as so many customers are here enjoying their places. We do not have the means to do 'will call' so everyone will be plowed during this time, if needed.*
- ❖ *Our minimum charge (up to the initial 15 minutes) is \$40.00 (and \$1.92/minute thereafter) + tax.*
- ❖ *You may pay securely with an e-check when you receive your monthly invoice by email: In the email click on the **View & Pay Invoice** button and then the **Pay Now** button.*
- ❖ *To pay by credit card where payments are processed via PayPal, go to:*
- ❖ *<http://www.leavenworthelectricandexcavation.com/pay-invoice> choose the Pay Now button. You do not need to have a PayPal account even though they ask to Pay with PayPal, go to bottom of that page and choose Pay with Debit or Credit Card and on one other page go to bottom and choose the small letters Not Now.*
- ❖ *Checks are always welcome.*

Due to expenses incurred for unmarked hazards we have found it necessary to have our customers sign and return the waiver form in order for us to snowplow at your property. If we do not receive the signed waiver form then we will not be able to plow for you. We reserve the right to stop individual snow plowing services at any point throughout the season.

We have free orange markers to identify hazards to be avoided by the operators. Please come by the office and pick some up. You are responsible for marking hidden hazards, ie. propane tanks, overhangs, rock walls, landscaping, etc. Please note hazards on the Customer Preferences & Waiver form. If there are any driveway changes that will affect snow removal since last season, we would appreciate a note below, call or email from you.

If you have any questions, please feel free to call the office Mondays – Thursdays (509) 763-2000 or email leavenworthelectric.excavation@gmail.com with billing questions.

Thank you for selecting us. It is our privilege to work with you.

Sincerely,

Mike McComas
Cell: (509) 433-1800 mwmccomas@gmail.com